Fujitsu is a leading provider of ICT-based business solutions for the global marketplace. With approximately 170,000 employees supporting customers in 70 countries, Fujitsu combines a worldwide corps of systems and services experts with highly reliable computing and communications products and advanced microelectronics to deliver added value to

# Logistics Manager in IT Service Desk

Place: Łódź

## Job Description:

As a Logistics Manager you will be responsible for managing both internal and external suppliers including warehousing, transport, configuration and decommissioning suppliers in order to provide cost effective, flexible and reliable services which meet our contracted Service Levels and Standards.

#### Skills Required:

- Excellent communication skills, written and verbal in English.
- A minimum of three years experience working in a service management role in an IT logistics environment.
- A minimum of three years experience managing a team.
- Have up-to-date general knowledge of IT hardware and software and be fully conversant with MS Office.

## Please send your CV to: hr.lodz@ts.fujitsu.com

## **Responsibilities:**

- Manage customer's stock to ensure that contracted SLAs are met.
- Manage the suppliers to ensure that their services support our business objectives.
- Monitor customer satisfaction and implement formal documented plans to improve performance and ensure that targets are met.
- Focusing on cost efficiency, accurate and timely deliveries.
- Conducting a clear and trustworthy leadership adjusting to changes, market conditions and executing right decisions.
- Implementing and executing organisational policies and goals to achieve business results.
- Making sure department comply with polices, guidelines and instructions within Fujitsu.
- Monitor, design and document working practices and train staff to ensure compliance with the ISO9000:2000 Quality Management System.

## We offer:

- An interesting job in one of the largest IT companies and challenging work environment
- Competitive salary
- Full-time job.
- Social and sports activities organized by company
- Private medical care.



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