

Fujitsu is a leading provider of ICT-based business solutions for the global marketplace. With approximately 170,000 employees supporting customers in 70 countries, Fujitsu combines a worldwide corps of systems and services experts with highly reliable computing and communications products and advanced microelectronics to deliver added value to customers.

Customer Service Consultant

French&English

based in Łódź

Job Description/Purpose:

Customer Service Consultant will be responsible for acting as first point of contact for all customers queries and end to end ownership of all elements leading to a successful and efficient resolution.

Responsibilities :

- Answering customers' IT related queries in a professional manner
- Network and e-mail accounts administration
- Daily check tasks
- Taking parts in various projects

Please send your CV to:
hr.lodz@ts.fujitsu.com

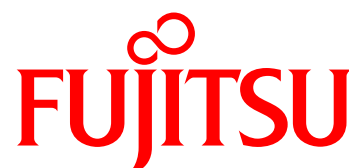
shaping tomorrow with you

Skills Required:

- Proficiency in French and good command of English
- Knowledge of various software and applications (minimum: Windows environment and MS Office package)
- Interpersonal skills crucial for working in a customer service centre such as: excellent communication skills, readiness to work flexible hours, customer orientation, teamwork, optimism and enthusiasm.

We offer:

- An interesting job in one of the largest IT companies
- Challenging work environment
- Highly motivated team and international corporate culture
- Full-time job in rota system (24h/7)
- Competitive salary
- IT & soft skills trainings

The Fujitsu logo is displayed in red, featuring the word "FUJITSU" in a bold, sans-serif font. Above the letter "J" is a stylized infinity symbol.

Please include the following statement: "I hereby authorize you to process my personal and store data included in my job application for the needs of the following and future recruitment processes (in accordance with the Personnel Protection Act 29.08.1997 no 133 position 883)".