



Infosys BPO Poland is one of the biggest players in the outsourcing market, offering advanced and innovative services to its clients worldwide in the field of Finance and Accounting, Purchasing, IT and Consultancy. We are among the largest employers in the Łódź region and employ over 1200 specialists that provide services to clients in 27 countries.

Currently we are looking for the candidate to the position of:

Order to Cash Specialist with European languages

Key responsibilities:

- Transition of high end processes in area of Order to Cash from one of client's location to Infosys in Lodz
- Active monitoring of aged receivables in search for items to be collected from customers
- Proactive collection to ensure timely payments from customers
- Making business to business collection calls and negotiating with customers on overdue invoices
- Customers' queries resolution
- Ownership for customers' accounts maintenance in accounting system
- Contact with customers for payment details
- Credit assessment and blocked order release
- Building positive relations with international customers

Requirements:

- Fluent command of English and one of the European language (written and spoken)
- Excellent communication skills
- Assertiveness and negotiation skills
- High level of pro-activeness and independency
- Assertiveness and negotiation skills
- Customer orientation
- Strong result orientation & ability to set up own goals/priorities
- Sense of ownership
- Stress resistance.
- Work discipline
- Experience in Business to Business Collection, Call Center or Credit Controlling would be an asset

We offer to the candidates:

- Career in the multinational company
- Unique opportunity to take part in international projects and gain experience with various businesses
- External and internal trainings programme
- Salary adequate to your competencies
- Set of social packages to choose from

If you are interested in our offer, would like to start your professional career in Infosys BPO Poland, please do not hesitate to send us your resume to:

rekrutacja_lodz@infosys.com